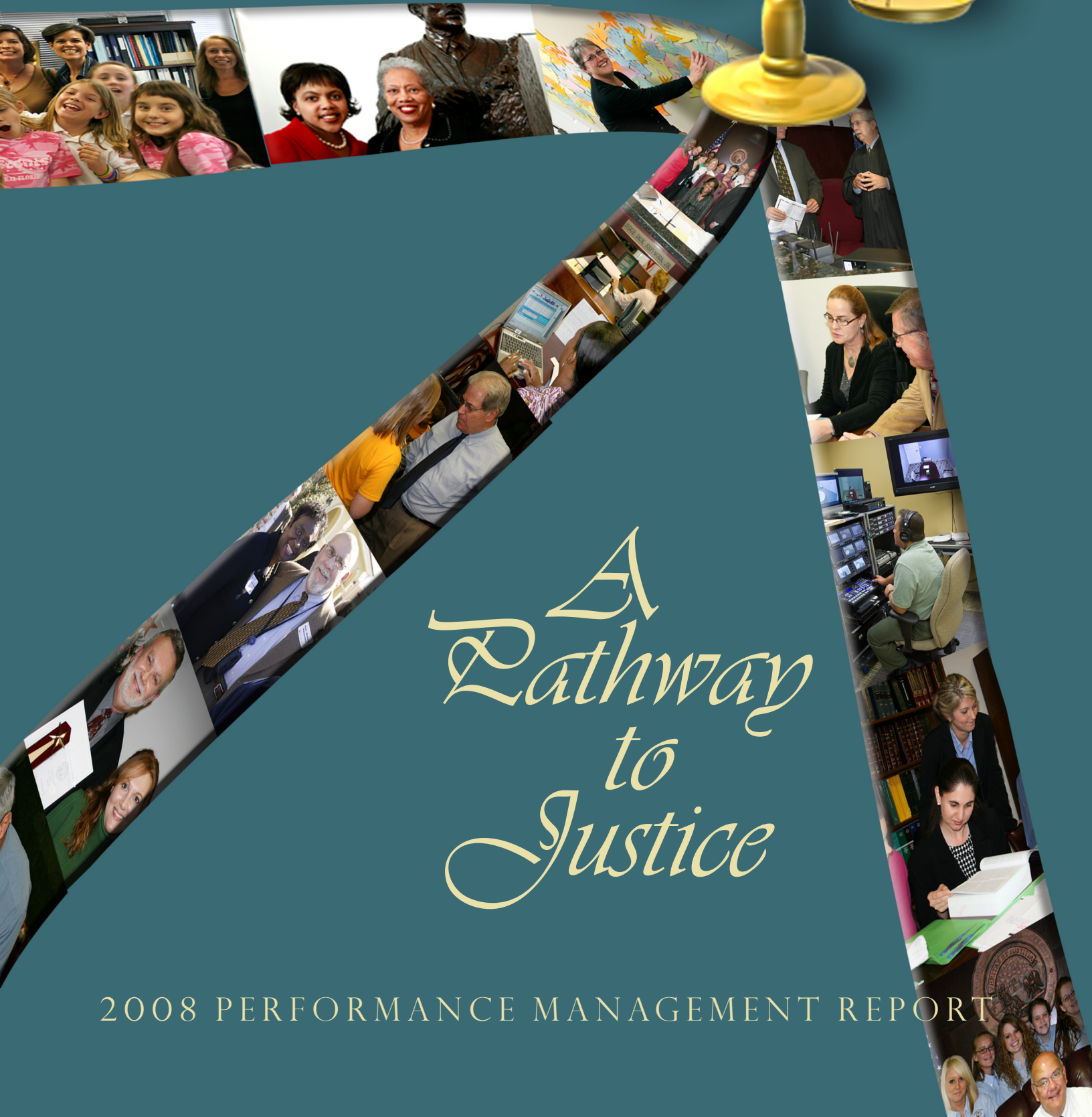


THE THIRTEENTH JUDICIAL CIRCUIT



A Pathway to Justice

2008 PERFORMANCE MANAGEMENT REPORT



George Edgecomb Courthouse

THE THIRTEENTH JUDICIAL CIRCUIT IS THE FIFTH LARGEST TRIAL COURT JURISDICTION IN THE STATE, COMPOSED ENTIRELY OF HILLSBOROUGH COUNTY, WITH A POPULATION OF NEARLY 1.2 MILLION AND AREA COVERING 1,000 SQUARE MILES.



13th Judicial Circuit Annex

THIRTEENTH JUDICIAL CIRCUIT PROFILE

The Thirteenth Judicial Circuit is the fifth largest trial court jurisdiction in the state, composed entirely of Hillsborough County, with a population of nearly 1.2 million and area covering 1,000 square miles.

The Florida Legislature allocated 45 circuit and 17 county judges in the Thirteenth Judicial Circuit for 2008. In both the circuit and county trial courts, factual disputes are resolved, either by jury trials or where a judge decides the issues in the case.

In the circuit courts, major criminal (felony), civil disputes over \$15,000, family, juvenile and probate matters are heard. Specific jurisdiction is detailed in Florida Statute 26.012. There are currently 58 circuit divisions

within the Thirteenth Judicial Circuit, and over 76,000 cases were filed in 2008.

In the county courts of limited jurisdiction (sometimes called the “people’s courts”) minor criminal (misdemeanor), civil disputes under \$15,000 and traffic violations are heard. Specific jurisdiction is detailed in Florida Statute 34.01. There are 19 county divisions within the Thirteenth Judicial Circuit, including an Emergency division that is designed to streamline court functions related to First Appearances in both circuit and county criminal divisions.

Nearly 70,000 county criminal and civil cases were filed in 2008 with over 330,000 traffic cases filed in 2007, the latest information currently available.



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Courtroom 1

Vision

The Vision of the Administrative Office of the Courts, 13th Judicial Circuit, is to foster an environment for the accessible, efficient, and effective administration of justice.

Values

Diversity/Access

We acknowledge, encourage, reflect, and connect with the ever-changing face of our community. We provide new avenues to improve access to the court.

Case Resolution

We support the independent constitutional role of the judiciary by managing non-judicial court functions and providing supporting resources, allowing the judges to focus on the advancement of cases to a resolution.

Resource Management

We inspire public trust by adhering to the highest standards in the use of public resources and the delivery of service.

A MESSAGE FROM CHIEF JUDGE MANUEL MENENDEZ, JR. AND COURT ADMINISTRATOR MIKE BRIDENBACK



Chief Judge Manuel Menendez Jr.



Court Administrator Mike Bridenback

Those who work in the 13th Judicial Circuit consistently seek feedback from those receiving the services of the courts and programs. While we make efforts to uniformly document the volume and quality of our services, sometimes we unexpectedly receive valuable information.

I received an e-mail from someone who took the opportunity to observe the day-to-day operations of Traffic Court, in which Judge Cheryl Thomas was presiding. The e-mail stated:

“Judge Thomas was an absolute joy to watch on the bench. She was patient with the defendants, the courtroom ran smoothly, and people were in and out of there in a reasonable time. We sat through the entire docket because customer service was my main concern, and I have to admit that I was not disappointed. Staff were professionally dressed and groomed.

Furthermore, I want to commend the young lady seated beside her. If I am correct, she would be your Court Clerk. Her interactions with the attorneys and defendants were estimable. We were not able to speak directly to her because the courtroom was so crowded; however, I wanted to e-mail your office and tell you that she portrayed an attitude of a true professional in the courtroom setting. This

young lady was attentive and very friendly to all who approached her. Mr. Bridenback, all agencies are stressing the importance of good customer service and I for one can tell anyone that the 13th Judicial Circuit Courts answered that call. Your staff portrayed what all courtrooms in the Florida Court System should; professionalism!”

It is always a pleasure to share good news, especially in light of the many years of State budget crises that have impacted the courts and reduced our workforce. While we continue to consider new ways to stabilize funding for the courts, it is encouraging that court staff and judges have maintained their diligence and high standards.

The Performance Management Report that follows sets forth all of the ways that we identify and measure meaningful court services and programs. This is the first year we have published an electronic report, without a printed edition. Not only does this save money on printing costs but it is environmentally conscious. This interactive report is filled with links to our website where you will find much more detail about each of our programs, services and our judiciary.

Welcome to the 13th Judicial Circuit. We hope that you will explore the many facets of our operations.

THIRTEENTH JUDICIAL CIRCUIT 2008 BUDGET

Program	State of Florida	Hillsborough County	Totals
Judges & Judicial Assistants	\$15,072,886	-	\$15,072,886
Court Administration	-	-	-
Central Office	405,305	145,001	550,306
Court Operations	187,223	-	187,223
Court Personnel	278,662	125,448	404,110
Court Programs	181,506	-	181,506
Fiscal Affairs	49,570	174,917	224,487
Office of Public Information	280,650	172,372	453,022
Court Communications & Technology Services	120,705	5,871,946	5,992,651
Court Facilities	-	786,041	786,041
Case Management	959,516	-	959,516
Court Interpreters	523,185	-	523,185
Court Reporting	2,777,885	-	2,777,885
Children's Justice Center	79,174	324,286	403,460
Domestic Violence	-	268,235	268,235
Drug Court	2,604	624,967	627,571
Elder Justice Center	102,477	113,327	215,804
Expert Witnesses/Child Custody	739,669	-	739,669
Juvenile Diversion Programs	80,723	431,797	512,520
Legal Department	1,292,439	420,150	1,712,589
Mediation	1,025,839	302,835	1,328,674
Magistrates & Hearing Officers	1,547,332	40,445	1,587,777
Senior Judges	236,099	-	236,099
Totals	\$25,943,449	\$9,801,767	\$35,745,216



DIVISIONS

OF THE CIRCUIT 13th

DIVISIONS OF THE 13TH JUDICIAL CIRCUIT

Felony

Division Description

Jurisdiction includes felonies and all misdemeanors arising out of the same circumstances as a felony. These offenses include capital murder, noncapital murder, sexual offenses, drugs, robbery, burglary, theft, forgery, fraud, worthless checks, and other crimes against persons or properties that are classified as felonies.

There are sixteen judges assigned to this division,

which includes three judges in trial divisions as well as judges in specialized divisions in Drug Court, Post Conviction Relief, Violation of Probation, and Sex and Child Abuse Offenses.

Honorable Ronald N. Ficarrotta is the Administrative Judge of the Felony Division. Honorable Ronald N. Ficarrotta and Honorable Daniel L. Perry serve as Associate Administrative Judges.

Felony | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	19,082	20,289	18,567	- 8.5%
Disposed	19,625	20,707	20,775	+ <1%
Clearance Rate	1.03	1.02	1.12	+ 9.8%

Circuit Criminal | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	225,259	233,359	227,087	- 2.7%
Disposed	219,325	232,259	235,596	+ 1.4%
Clearance Rate	.97	1.00	1.04	+ 4%

General Civil

Division Description

Jurisdiction of this court division includes professional malpractice, products liability, real property, foreclosure, auto negligence, eminent domain, condominium, contract and civil indebtedness and other civil matters in excess of \$15,000. In addition, jurisdiction includes appeals from final administrative orders of local government code enforcement boards and the

majority of appeals from county court.

There are thirteen judges assigned to this division, which includes three specialized divisions: Complex Business Litigation, Jimmy Ryce Act, and Asbestos Litigation.

Honorable James M. Barton, II is the Administrative Judge.

General Civil | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	12,075	18,485	30,655	+ 65.8%
Disposed	9,607	10,715	14,699	+ 37.2%
Clearance Rate	.80	.58	.48	- 17.2%

Circuit Civil | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	182,430	302,916	506,790	+ 67.3%
Disposed	154,520	187,572	277,196	+ 47.8%
Clearance Rate	.85	.62	.55	- 11.3%

Unified Family Court: Domestic Relations | Family Law

Division Description

Jurisdiction includes domestic relations, adoptions, domestic violence, dissolutions of marriage, child support, custody, alimony, visitation and related matters. One party must file a petition initially, which identifies them as the petitioner and the other party is the respondent. The parties may or may not be represented by legal counsel.

There are ten judges, three full time general magistrates, and two child support hearing officers assigned to this division.

Honorable Herbert Baumann, Jr., is the Administrative Judge for Unified Family Court. Honorable Scott Stephens is Associate Administrative Judge.

Family Law | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	20,639	20,145	18,509	- 18.1%
Disposed	21,620	20,622	19,128	- 7.4%
Clearance Rate	1.05	1.03	1.03	No Change

Circuit Domestic Relations | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	269,588	270,321	261,188	- 3.4%
Disposed	265,051	257,208	256,987	- <1%
Clearance Rate	.98	.95	.98	+ 3.2%

Unified Family Court: Juvenile Dependency

Division Description

Judges must make decisions regarding the custodial placement of children and determine issues related to the “best interests” of the child before the court. Jurisdiction includes matters concerning children who have been allegedly abandoned, abused, neglected or surrendered for adoption. The Office of the Attorney General represents the Department of Children & Families. Parents are also entitled to legal representation; they may secure a private attorney or the court may appoint legal counsel on their behalf. In addition, the Guardian ad Litem volunteers, as a party to the proceedings, “speak up for children”

involved in these cases.

There are six judges and two general magistrates in this division, which includes an Independent Living and Dependency Drug Court specialized divisions.

Honorable Katherine G. Essrig is the Associate Administrative Judge. Honorable Herbert Baumann, Jr., is Associate Administrative Judge for the Independent Living specialized division. Honorable Jack Espinosa, Jr., is Associate Administrative Judge for the Dependency Drug Court specialized division.

Juvenile Dependency | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	1,110	873	763	- 12.6%
Disposed	1,115	1,014	880	- 13.2%
Clearance Rate	1.00	1.16	1.15	- 1%

Juvenile Dependency | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	14,374	11,833	9,779	- 17.4%
Disposed	13,724	12,280	10,412	- 15.2%
Clearance Rate	.95	1.04	1.06	+ 1.9%

Unified Family Court: Juvenile Delinquency

Division Description

Delinquency matters include juveniles who have committed a felony or misdemeanor, been found in contempt of court or violation of a local ordinance other than a traffic offense. The State Attorney's Office files charges against the juvenile alleging a criminal offense has occurred. Entitled to legal counsel, a private attorney or the Public Defender advises the juvenile throughout the legal proceedings.

The Department of Juvenile Justice provides case management services.

There are five judges assigned to this division.

Honorable Herbert Baumann, Jr. is the Administrative Judge for Juvenile Delinquency Division.

Juvenile Delinquency | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	4,590	4,682	5,283	+14.1%
Disposed	8,228	5,332	6,015	+ 12.8%
Clearance Rate	1.79	1.14	1.14	No Change

Juvenile Delinquency | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	72,786	72,601	67,354	- 7.2%
Disposed	71,291	68,337	66,165	- 3.2%
Clearance Rate	.98	.94	.98	+ 4.3%

Guardianship, Mental Health, Probate & Trust

Division Description

Petitions alleging incapacity are filed in this division; judges must then make decisions regarding the need for and extent of guardianship. Guardians assist incapacitated people in meeting the essential requirements for their physical health and safety, in protecting their rights, in managing their financial resources and in developing or regaining their abilities to the extent possible. The probate process

involves collecting a decedent's assets, liquidating liabilities, paying necessary taxes and distributing properties to heirs.

There is one judge and 1.5 full-time general magistrates assigned to this division.

Honorable Claudia R. Isom is the Administrative Judge.

Probate | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	5,860	5,645	6,038	+ 7%
Disposed	5,877	5,726	5,868	+ 2.5%
Clearance Rate	1.00	1.01	.97	- 4%

Probate | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	108,242	103,699	100,731	- 2.9%
Disposed	99,228	94,405	94,340	- <1%
Clearance Rate	.92	.91	.94	+ 3.3%

Emergency | First Appearance

Division Description

Florida statutes mandate that inmates have the right to appear before a judge within twenty-four hours of their arrest. A fiber optic link connects the jails and the courthouse via closed circuit television. These hearings are conducted through the use of the Court Video Network enabling inmates to appear in court without having to leave the secure confines of the jail, avoiding transportation costs and reducing the security risks.

First appearance conducts live two-way video preliminary presentations on all criminal cases, bond and ROR motions, arraignment hearings for incarcerated defendants, misdemeanor violation of probation hearings for incarcerated defendants and other emergency criminal matters.

There is one judge assigned to this division.

Honorable Walter R. Heinrich is the Administrative Judge.

Emergency | First Appearance | 13th Judicial Circuit

Bond Hearings	6,621
Adversary Preliminary Hearings	719
First Appearing Attendance (estimate)	42,494

County Criminal

Division Description

Jurisdiction includes misdemeanor cases, including domestic violence-related misdemeanors heard in a specialized division, criminal traffic offenses and county ordinance/municipal violations.

There are eight judges in this division, including one

judge assigned to Domestic Violence Division and one judge assigned to First Appearance Division.

Honorable James V. Dominguez is the Administrative Judge. Honorable Walter R. Heinrich is the Administrative Judge for First Appearance.

County Criminal | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	31,991	29,696	28,859	-2.8%
Disposed	35,063	28,839	28,971	+<1%%
Clearance Rate	1.10	.97	1.00	+3.1%

County Criminal | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	516,868	515,771	480,757	- 6.8%
Disposed	480,969	478,008	457,242	- 4.3%
Clearance Rate	.93	.93	.95	+ 2.2%

Criminal Traffic | 13th Judicial Circuit

	2005	2006	2007	% Change 2006-2007
Filed	50,325	54,263	50,940	- 6.1%
Disposed	36,490	40,821	40,139	- 1.7%
Clearance Rate	.73	.75	.79	+ 5.3%

Criminal Traffic | Statewide

	2005	2006	2007	% Change 2006-2007
Filed	594,245	636,578	616,731	- 3.1%
Disposed	428,220	458,944	448,689	- 2.2%
Clearance Rate	.72	.72	.73	+ 1.4%

County Civil

Division Description

Jurisdiction includes civil actions, matters in equity, and landlord-tenant disputes in which the matter in controversy does not exceed \$15,000. In addition, two specialized divisions are dedicated to Domestic Violence civil orders of protection (temporary and permanent domestic and repeat violence injunctions).

There are eight judges and one Civil Traffic Hearing Officer assigned to this division, which also includes two Civil Traffic Divisions and a Non-Criminal Non-Traffic Division.

Honorable Gaston J. Fernandez is the Administrative Judge.

County Civil | 13th Judicial Circuit

	2006	2007	2008	% Change 2007-2008
Filed	35,455	39,620	40,843	+ 3.1%
Disposed	31,172	35,020	39,208	+ 12%
Clearance Rate	.88	.88	.96	+ 9.1%

County Civil | Statewide

	2006	2007	2008	% Change 2007-2008
Filed	507,063	576,047	560,946	- 2.7%
Disposed	438,462	495,504	544,370	+ 9.9%
Clearance Rate	.86	.86	.97	+ 12.8%

Civil Traffic | 13th Judicial Circuit

	2005	2006	2007	% Change 2006-2007
Filed	266,739	266,359	279,242	+ 4.8%
Disposed	209,098	221,104	204,037	- 7.7%
Clearance Rate	.78	.83	.73	- 12%

Civil Traffic | Statewide

	2005	2006	2007	% Change 2006-2007
Filed	4,172,080	4,461,095	4,656,520	+ 4.4%
Disposed	3,464,300	3,631,709	3,628,510	- < 1%
Clearance Rate	.83	.81	.78	- 3.7%

Plant City | East County

Division Description

To meet the needs of citizens within specific boundaries, the East Division of the Circuit Court was established in 1979. The courthouse is situated in the northeastern corner of Hillsborough County in Plant City.

Cases are generally assigned to this division if associated with the portion of Hillsborough County that is located east of Highway 301, or the cause of

action occurred in this area, or the property is located in the area.

There are three judges assigned to this division (one circuit judge and two county judges).

Honorable Susan Sexton is the Administrative Judge for Circuit Court, and Honorable Christine K. Vogel is the Administrative Judge for County Court.

* Note: For Statewide statistics, missing data for Circuit and County Criminal, Desoto and Suwannee Counties (January – December 2007) and Monroe County (October – December, 2007) at time of report run date.

THIRTEENTH J

JUDICIAL

DIRECTORY 13th

CIRCUIT COURT JUDICIARY



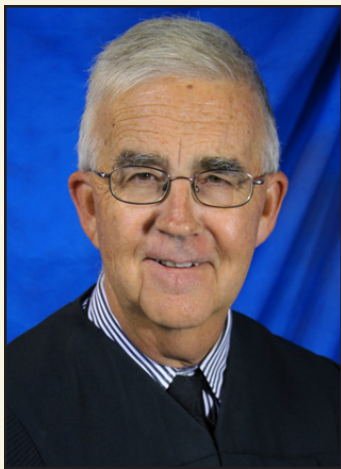
James D. Arnold



Rex M. Barbas



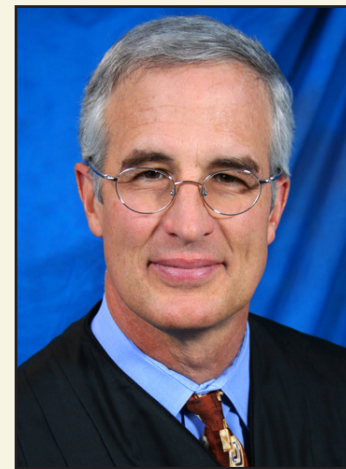
Tom Barber



James M. Barton, II



E. Lamar Battles



Herbert Baumann, Jr.



Debra K. Behnke



Charles Ed Bergmann



Anthony K. Black



Lisa D. Campbell *



J. Kevin Carey ⊖



Catherine K. Catlin *



Martha J. Cook



Vivian T. Corvo



Marva L. Crenshaw ●



Jack Espinosa, Jr.



Katherine G. Essrig



Kimberly Fernandez

CIRCUIT COURT JUDICIARY



Ronald Ficarrota



Barbara Fleischer ☿



Robert A. Foster, Jr.



William Fuente



Frank A. Gomez ☿



Gregory P. Holder



Charlene E. Honeywell



Claudia R. Isom



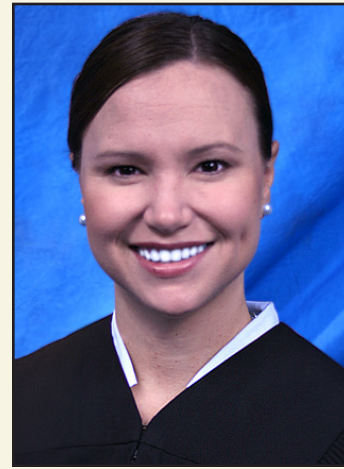
William P. Levens



Manuel A. Lopez



Manuel Menendez, Jr.



Ashley B. Moody



Richard A. Nielsen



J. Rogers Padgett ☿



Emily A. Peacock



Sam D. Pendino



Daniel L. Perry



Denise Pomponio

CIRCUIT COURT JUDICIARY



Elizabeth G. Rice ■



Christopher C. Sabella



Susan Sexton



Tracy Sheehan



Bernard C. Silver



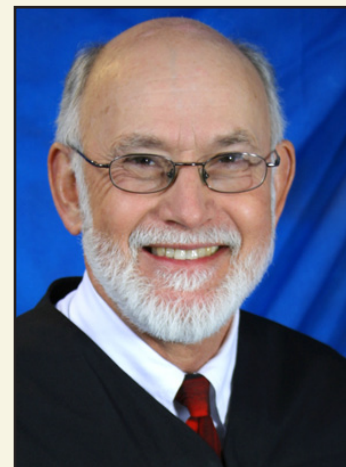
D. Michelle Sisco



Daniel H. Sleet



Scott Stephens



Ralph C. Stoddard



Caroline J. Tesche *



Chet A. Tharpe



Wayne S. Timmerman



Samantha L. Ward *



Mark W. Wolfe

* *elected, service began in 2009*

⊖ *returned to private practice following service on the bench for 6 years*

● *appointed to the Second District Court of Appeal, service began in 2009*

⌘ *retired in 2008*

■ *appointed, service began in 2009*

COUNTY JUDICIARY



Charlotte Anderson ☼



Margaret T. Courtney



John N. Conrad



James V. Dominguez



Gaston J. Fernandez



Dick Greco, Jr. ■



Walter R. Heinrich



Paul L. Huey



Paul T. Jeske



Lawrence M. Lefler



Art McNeil



Eric R. Myers



Nick Nazaretian



Joelle Ann Ober



Raul C. (Sonny)
Palomino, Jr.



Cheryl K. Thomas



Christine K. Vogel

⌘ *retired in 2008*
■ *appointed, service
began in 2009*

GENERAL MAGISTRATES



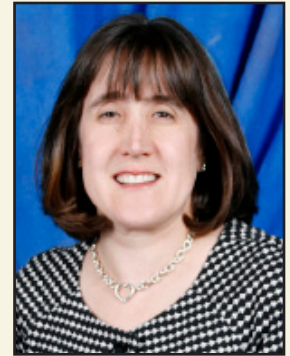
Sean O. Cadigan



Mary Lou Cuellar-Stilo



Jon Johnson



Tracy Ellis



Joan Montagno



Martin D. Proctor



Vicki L. Reeves



Richard A. Weis

HEARING OFFICERS



Michael Coffee



William J. Foster



Lila Stello



COURT

ADMINISTRATION

13th

LEGAL DEPARTMENT



Staff attorneys work with one another to review a legal issue in a criminal case

| DESCRIPTION

Attorneys are assigned to judges and various divisions to research legal issues, draft legal memoranda, attend evidentiary hearings, and draft proposed final orders. In addition, they review post conviction relief motions filed by defendants and draft or review all administrative orders.

| GOAL

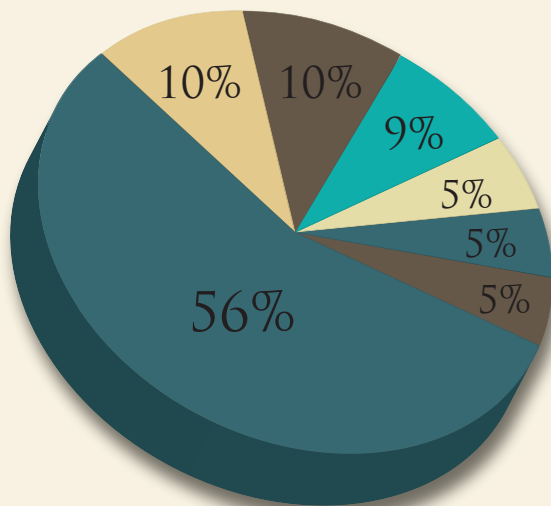
Provide legal advice, counsel, and research to members of the Judiciary and the Administrative Office of the Courts for the Thirteenth Judicial Circuit.

| SERVICE VOLUME

Workload	
Case-Related Orders	4,508
Administrative Orders	177
Research Projects	1,992
Memoranda	206
Judicial Consultations	2,615

| SERVICE VOLUME

Distribution of Judicial Attorneys*



- Criminal
- General Civil
- Administration & Ethics
- Appeals
- Unified Family Court
- Probation / Guardianship
- County Court

*In 2008, the state budget situation severely affected the Legal Department of the Thirteenth Judicial Circuit. Three judicial staff attorneys resigned to begin the private practice of law. The mandated hiring freeze resulted in 13% less judicial staff attorney resources to cover the 62 judges of the circuit. The Criminal, General Civil and Unified Family Court divisions were each reduced by one staff attorney. Despite the diminishing resources and bleak budget outlook, the legal department continues to provide essential services to the judges and Administrative Office of the Courts.

| STAFF BY DEPARTMENT

Department	State of Florida	Hillsborough County	Totals
Central Office	4	1	5
Court Communications & Technology Services	1	4	5
Court Facilities	0	9	9
Court Operations	2	0	2
Court Interpreters	8	0	8
Court Reporting	14	0	14
Drug Court	0	8	8
Magistrates, Hearing Officers	18	1	19
Court Personnel	4	2	6
Court Programs	2	0	2
Case Management	17	0	17
Children's Justice Center	1	7	8
Elder Justice Center	2	2	4
Juvenile Diversion Programs	1	8	9
Mediation	11	3	14
Fiscal Affairs	1	3	4
Office of Public Information	4	4	8
Legal Department	19	5	24
Totals	109	57	166

CENTRAL OFFICE

| GOAL

Promote effective administrative policies and court management to support and develop contemporary court operations and serve as a foundation for successful intergovernmental and public-private relations.

| ADMINISTRATIVE POLICY

Represent the interests of the Thirteenth Judicial Circuit and participate in policy decisions impacting the court system.

COURT SECURITY



Security officers monitor various vantage points within the courthouse

| OBJECTIVES

- Coordinate courthouse security with all law enforcement agencies at federal and local levels
- Emergency preparation and planning
- Coordinate judicial security
- Maintain or establish courthouse design to maximize security systems

| QUALITY INDICATORS

Security Enhancements | Megapixel security cameras are being evaluated for enhancement to security coverage, as well as increased capability for security software.

Security Advisory | Consulting assistance is provided to the State Attorney's Office, the Clerk's Office, and the Public Defender's Office regarding card access system and security equipment.

Test Felony Courtroom | A test courtroom was completed to explore a different layout and the option of a separate area for the inmates instead of using the jury box. Information will be used in planning for criminal court complex.

Enhanced Emergency Communication | A secured instant messaging system, similar to those in use by law enforcement, is in use providing vital information to court personnel in the event of an emergency.

| PERFORMANCE MEASURES

- Network of security coverage, including Sheriff's Office, U.S. Marshall Service and County Security
- U.S. Marshall service security advisory
- Video coverage in courthouse and parking area
- Magnetometers at central access points throughout courthouse complex
- Internal mail screening and process to investigate suspicious mail
- Security training for Judges, court staff and others
- Disaster plan to maintain essential court operations

| PLANNING

As part of emergency management planning, the COOP (continuation of operations plan) is reviewed to ensure accurate contact information, include upgraded technology currently available, and include any changes in facilities and post emergency procedures.

Security planning includes extensive coordination with law enforcement agencies and various educational activities to decrease security risks, strengthen potential disaster prevention, mitigation, and recovery responses.

| OBJECTIVES

- Research and analyze valuable information for organizational development and complete a broad range of assignments including grant writing, workflow process review, and technical reports
- Promote maintenance and application of contemporary performance measures to document court-related statistics and user satisfaction and to inform management decisions

| QUALITY INDICATORS

Judges Certification | Every year, new judgeships are requested from the Florida Supreme Court by preparing supporting justification, which includes increases in filings in various divisions of court. Two new circuit judges and five county judges were certified for 2009-10.

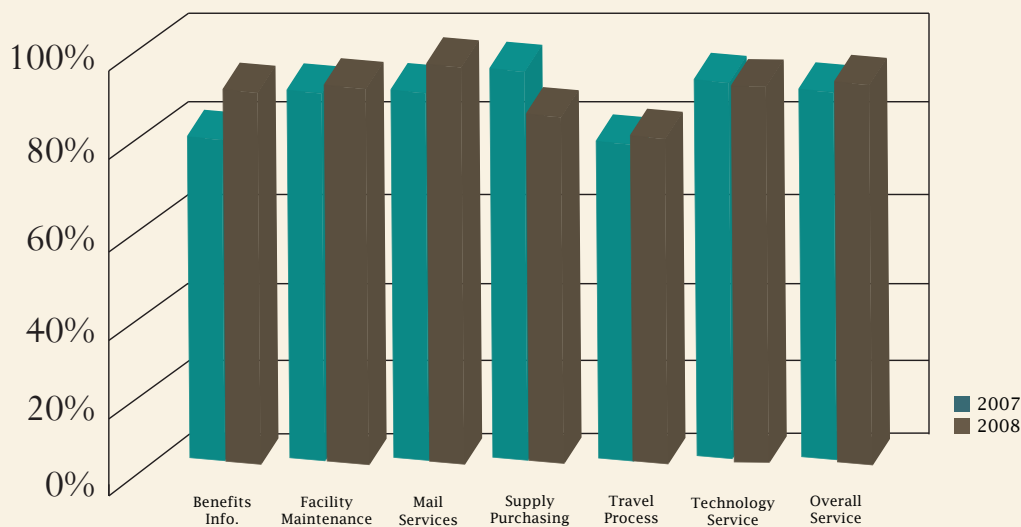
Performance Management Report | Annually, all performance measures are organized and published within the Performance Management Report, along with descriptive information about the courts and court programs.

Satisfaction Surveys | Online surveys are conducted routinely to document outcome performance measures for administrative services and employee satisfaction.

Trial Court Issues Report | Quarterly, the Trial Court Issues Report is prepared, which summarizes research studies and information impacting the courts in areas such as criminal justice, civil cases, technology, emergency and security, population, the economy, social services, and personnel management.

| SERVICE VOLUME

Satisfaction Survey for the Administrative Office of the Courts / Routine Services
Percentage that Answered 'Agree' or 'Strongly Agree'



FISCAL AFFAIRS

| DESCRIPTION

Fiscal Affairs supports the efforts of the Court Administrator and Chief Judge in providing the necessary resources to the judiciary to allow them to fulfill their constitutional duties through the timely planning of budgets, the prompt payment of approved billings, and the monitoring of expenditures to comply with State and County requirements and availability of funds.

| GOAL

Support the Court Administrator and Chief Judge in directing and overseeing the budget development, revenue, and disbursement process and maintain accounting records in compliance with County and State policies and professional standards.

| SERVICE VOLUME

County Cash Collections	
Receipts	806
Deposits	104
Deposit Amount	\$268,090.50

State Cash Collections	
Receipts	216
Deposits	12
Deposit Amount	\$16,683.66

Invoices	
Total Processed	324
Total Processed within 3 Days	67%

Auditing of Evaluation Invoices	
Evaluations	1,704
Evaluated Expenses	\$621,850

COURT PERSONNEL RESOURCES

| GOAL

Provide innovative, yet practical human resource solutions for the Judiciary and employees of the AOC.

| OBJECTIVE

- Development of nontraditional benefits in the workplace that add value to the work life of the staff and contribute to staff retention

| SERVICE VOLUME

Attendance & Leave Transactions	3,068
County Benefit Actions	312
State Benefit Actions	1,080
County Open Enrollment Changes	120
State Open Enrollment Changes	324
Personnel Action Requests	139
New Hires	20
Total Applicants	108
Record Checks	252
Payroll Checks	3,540
Turnover Rate	7.49%



Judge Claudia Isom awards custody of “Pooch” during a mock trial, Deane vs. Pooch, developed by Judge Isom. This was one of the events held during Bring Your Child to Work Day. This annual event is facilitated by the Court Personnel Department

| QUALITY INDICATORS

- The Court Personnel Department is currently developing forms for an AOC Intranet, which will become useful tools for employees that need to make changes during open enrollment. The AOC Handbook is in the process of being revised and, once the policy section has been reviewed by legal counsel, it will be published electronically so that every employee will receive the most current edition.
- Yvonne Romero was re-certified to conduct background record checks through the Justice Information System, Florida Department of Law Enforcement, and motor vehicle records, both statewide and nationwide. Background checks are conducted for all employees, contractors, volunteers, and process servers. Results are obtained quickly, within minutes.
- Crystal Reports, the report-writing component for human resources-related projects, is being upgraded to enhance reporting capability.
- CPR staff telecommute one day a week, alternating days with their co-workers. A form log for telecommuting activities has been created which links to the main performance measures of Court Personnel Resources.
- The electronic birthday greeting continues to be popular among the staff. The Court Personnel Department sends an individual electronic birthday card from the Chief Judge, Court Administrator, and the AOC staff, to wish them well on their birthday.

OFFICE OF PUBLIC INFORMATION

151,693
PEOPLE
BOOKMARKED
WWW.FLJUD13.ORG
IN 2008

| GOAL

To enhance public access and understanding of the courts through diverse mediums.

| OBJECTIVES

Media | Serve as liaison between judiciary and local and national media

Video Productions | Educate through realistic but entertaining videos about court processes and programs, including a magazine show

Website | Maintain an accessible and useful website

| SERVICE VOLUME

Information Booth Referrals	127,800
Courthouse Tours	681
Law Week Students	562
Website Hits	440,364
Media Requests	426
Response within 2 Hours	100%
Local Media Requests	91%
Video Produced	14
Minutes of Videos Produced	209
Podcast Productions	5
Minutes of Podcasts	36
Recorded Events	5
Minutes of Recorded Events	622



www.fljud13.org

| TOP 5 WEB PAGES

- Quick Links
- New on the Web
- Announcements
- Navigator Video
- Judicial Directory

| QUALITY INDICATORS

Even with the loss of a Public Information Specialist in the budget reductions, information referrals escalated again this year by almost 30%.

Nineteen videos were produced for both the web (podcast) and the Infocaster, which airs on the 4th floors of the George Edgecomb Courthouse and the Courthouse Annex.



Justice Files FLA, Family Dependency Treatment Court, was the last episode to be produced as budget cuts impacted education efforts about the court's processes. Host Pilar Ortiz interviews Judge Jack Espinosa about what steps parents work towards to achieve reunification with their children



COURTHOUSE TOURS
INCREASED ALMOST
47% IN 2008,
WITH COLLEGE AND
VOCATIONAL STUDENTS
REPRESENTING THE
LARGEST SEGMENT OF
REQUESTS

David Kirby of the Office of Public Information leads a court tour

COURT FACILITIES



Multi-Trades worker, Johnny Lopez, hangs a cabinet on the 6th floor of the North Tower, Annex

| QUALITY INDICATORS

In the last seven years, there has been a 66% increase in gross square footage (from 277,753 to 462,043). This includes an additional eight courtrooms and ten offices for judges and judicial assistants.

| GOAL

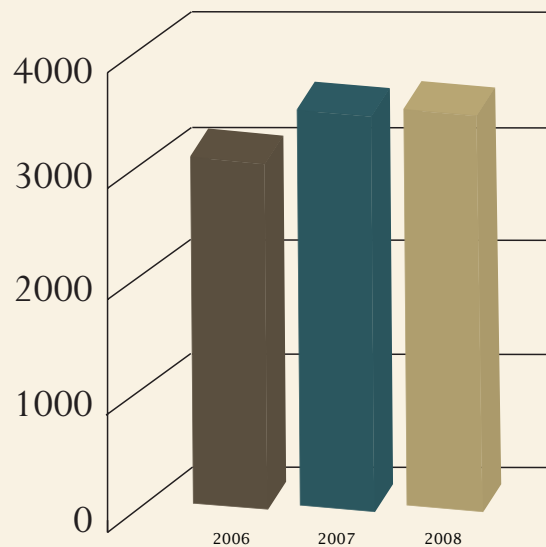
Provide appropriate court facilities maintenance to reduce costs, save energy, monitor safety conditions, and extend the life of property and facilities.

| OBJECTIVES

- To coordinate efficient building maintenance services in-house or in conjunction with the County Facilities
- To facilitate communication among court system professionals through interdepartmental coordination and efficient mail delivery services
- To facilitate space allocation by conducting well organized moves and efficient purchasing procedures
- To continue to address court system facility issues affecting the access to the courts for disabled citizens

| SERVICE VOLUME

Completed Work Orders



| GOAL

Provide up-to-date technology and information support to the Judiciary and staff in a timely, courteous and professional manner.

| ADMINISTRATIVE OVERVIEW

CCTS is staffed by a core team which establishes policies and procedures, conducts outsourcing studies, coordinates procurement processes, plans for technology integration, coordinates technology projects with other agencies and resolves issues and prepares budgets and reports.

Help Desk requests for services are directed to a central area and are provided by the appropriate staff or contractors.

| OBJECTIVES

- To use innovative technology to increase citizens' access and convenience in addressing the courts and related services
- To expedite the court's ability to access factual and legal information through the most effective technical method
- To provide efficient technology resources and to maintain and improve existing programs, systems, and networks
- To advance court operational performance by providing consultation and training to expand best practice usage of technology tools
- To participate in the establishment of new court programs and services that implement the Circuit's vision
- To strengthen interagency relationships through communication and collaboration
- To maintain the security and integrity of information and plan for effective recovery in the event of disaster

| STRENGTHS & BEST PRACTICES

- Information available at the Bench (Laptop Computers with Network Connectivity)
- Remote Access to Email
- Video Court (Preliminary Presentation, Arraignments, Motions, Hearings between Jails & Courthouse, CJC Facility)
- Digital Court Reporting in all County Divisions, Juvenile Divisions, and six Felony Divisions
- Network Security and Monitoring
- Contract/Partnership Model
- End User Training (Tutoring, Classroom)

| QUALITY INDICATORS

Mary Lee's House | Court Technology began supporting Mary Lee's House, an added location for the Children's Justice Center. Support includes network connectivity for the purposes of video teleconferencing, desktop and application support. There is remote connectivity to audio-visual applications, networks, telephone support, and security.

New Technology Rollout | In order to upgrade outdated technology, a rollout of new technology began on February 18, 2009, and is expected to be completed on April 6, 2009. All computers will receive a software upgrade, and 272 desktop computers and 112 laptops will be distributed. The rollout is currently on schedule, and many of the users who have already received the new technology have commented on the processing speed and new software interface.

Telecommuting | An expanded number of telecommuters in the AOC is being supported. In addition to greater flexibility for the workforce, this also has provided an opportunity to apply the information regarding working remotely for use in the event of disaster recovery.

COURT COMMUNICATION & TECHNOLOGY SERVICES



The Honorable Tracy Sheehan uses VIPR technology to speak with case managers at the Children's Justice Center

Printers	
Prints	2,004,661

Public	
Copies	210,275
Fax	856

Help Desk	
Tickets Closed	5,469
High Priority Tickets	15%
Equipment Moves	9%

| SERVICE VOLUME

Court Business Center	
Prints	1,590,871
Copies	530,290
Fax	2,568
Scan to Network	104,763
Scan to e-mail	2,323
Indexed to DocuShare	43,410
Accuroute Transactions	314,220

Multi-Functional Devices	
Prints	1,217,551
Copies	405,850
Fax	82,305
Scan to Network	238,142
Scan to e-mail	47,067



Jayson Schemenauer of Presidio upgrades workstations



ON OCTOBER 7, 2008
THE CAC/CJC
DEDICATED THE NEW
CONTROL ROOM AT
MARY LEE'S HOUSE IN
HONOR AND MEMORY
OF MARIO DOMINGUEZ

Jose Robles of the Children's Justice Center prepares to monitor and record a forensic interview utilizing PTZ cameras which allow him pan, tilt and zoom

| CORE STAFF MODEL

Help Desk

- First point of contact for user support
- Troubleshoot and dispatch
- Log calls in ticketing system
- Follow up on customer requests
- Remote access to user desktop

Desktop

- Provide remote and desk-side support
- Relocate equipment due to new user, staff relocation
- Update and close tickets in ticketing system
- Support PDA devices

| OUTSOURCING MODEL

Contractual technology services are provided through Presidio, a private organization. Presidio either accomplishes or assigns a subcontractor to accomplish the following functions:

Server Management

- Manage desktop operating systems (patches, upgrades, reconfigurations, and installations)
- Install, maintain, and manage servers
- Install and configure server software and applications
- Create user accounts, set user policies, and monitor server and server applications

Network Management

- Installation, maintenance, and management of voice, video, and data
- Network monitoring and security

Court Technology Coordination Services

- Audio/Visual support
- Centralized and digital recordings and monitoring

Document Management & Multi-Media

- Manage the Court Business Center
- Provide document management services, including copy, fax, scan, and print
- Maintain document management systems
- Deploy and implement workflow solutions
- Manage and operate applications, software, and hardware used to create multimedia records and asset management

Application Development and Training

- Custom applications
- Shrink-wrap applications
- On-site, off-site, remote training models
- One-on-one tutoring, classroom, computer-based

COURT OPERATIONS



Court Reporter, Kimberly Green demonstrates real-time transcription during a court tour

| GOALS

- Meet the due process and direct court support needs of criminal and certain other courts through the most cost effective method.
- Preserve judicial resources through the use of quasi-judicial, auxiliary judges, and criminal court diversion programs for those cases not requiring any or all services of a presiding division judge.

CIRCUIT COURT REPORTING

| DESCRIPTION

Court Reporting in the Thirteenth Judicial Circuit is a hybrid model consisting of an employee staff model providing traditional stenographic services (with real time transcription through computer-aided transcript) to cover nine felony divisions and a contractual model provided by WUSF as the general contractor through its subcontractor Record Transcripts, Inc., which directly provides digital court reporting and transcription services to 27 divisions (including Preliminary Presentation, Drug Courts, Juvenile, Domestic Violence, and County Criminal divisions). The contract between the University of South Florida and the Thirteenth Judicial Circuit was executed in July 2003.

| SERVICE VOLUME

Original Transcripts Pages Provided with Court Resources	
Judge or Court Staff	22,333
Private Party or Govt. Entity	11,477
State Attorney	7,195
Public Defender	86,723
Court Appointed Counsel	18,775
Indigent for Cost	2,690
Total	149,195

Number of Recording Hours	
Steno	8,355
Digital	31,187
Total	39,543

COURT INTERPRETER CENTER



Court Interpreter, Beatriz Bujan interprets for a defendant during a dependency case

| MISSION STATEMENT

As mandated by F.S. 90.606 to serve non-English speaking and hearing impaired by interpreting and translating in accordance

with due process, and to serve the judiciary with integrity, ethics, and professional skills.

| SERVICE VOLUME

Case Types	Spanish	Haitian-Creole	Other	Sign	Translations # of Pages
Circuit Criminal & Criminal Contempt	7,120	26	82	46	5
County Criminal & Criminal Contempt	11,158	6	55	65	0
Dependency/CINS/FINS	596	10	5	14	0
Delinquency	779	1	5	6	0
Baker/Marchman/Guardianship	6	0	0	6	0
Domestic Violence Injunctions	791	4	32	12	0
Magistrate/CSHO for Family Law, Title IV-D	422	10	3	35	0
Other Case Types	0	0	0	0	0
Total	20,872	57	182	184	5

Total Number of Interpreter Events - 21,295

DRUG COURT

| MISSION STATEMENT

Increase the public safety of Hillsborough County residents by reducing crime and costs of criminal activity by diverting substance abuse offenders into community-based treatment programs under extended intensive judicial supervision

| GOALS

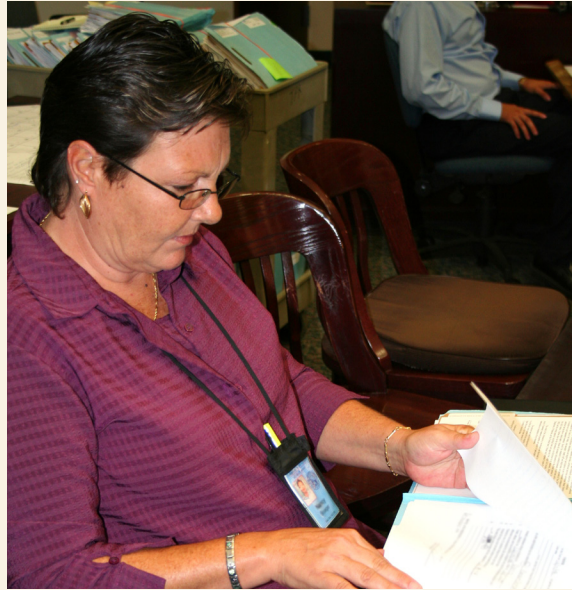
- Provide quality programs that offer judicial supervision and access to substance abuse treatment
- Support the community goal of reducing substance abuse and its impact on the citizens of Hillsborough County
- Educate parents and juveniles to recognize the initial signs of substance abuse and encourage them to provide information and structure
- Empower juvenile substance abuse offenders to move forward with their lives to achieve positive individual goals
- Assist adult substance abuse offenders to become drug- and crime-free productive citizens
- Provide juvenile and adult offenders the opportunity to complete supervision and have their charges dismissed

| FAMILY DEPENDENCY | MISSION STATEMENT

To establish a safe and nurturing environment for children by providing Court-enforced community-based services and specialized treatment to families impacted by substance abuse

| QUALITY INDICATORS

Jim Downum is a consultant for the National Council of Juvenile and Family Court Judges; all court staff are members of the National Association of Drug Court professionals and most are certified drug counselors.



Drug Court Specialist, Nancy Bruger reviews a Family Dependency Case

| FAMILY DEPENDENCY | GOALS

- Increase the number of children reunified in safe environments.
- Parents free of substance abuse.

| SERVICE VOLUME

Adult Drug Court	
Pre-Trial Intervention Admissions	344
Pre-Trial Intervention Graduates	201

Adult Drug Division	
Post Adjudication Admissions	180
Post Adjudication Graduates	174

Family Dependency	
Admissions	128
Graduates	24

Juvenile Drug Court	
Admissions	207
Graduates	160

SENIOR JUDGES



Senior Judge, The Honorable Perry Little

| DESCRIPTION

Retired judges who wish to remain active and offer assistance to the circuit are approved for recall by order of the Florida Supreme Court. These senior judges are vested with all necessary powers to complete judicial assignments. They are used for lengthy trials and special category cases; educational, professional or personal absence of a presiding judge; vacancies; and cases requiring out-of-circuit judges.

| SERVICE VOLUME

Days Allotted	457
Days Given to Other Circuits	28
Days Transferred	75
Days Received from Other Circuits	10
New Allotment	514
Allotment Balance	5

| SERVED IN 2008

Hon. Robert Beach
 Hon. William Blackwell
 Hon. James Case
 Hon. Stephen L. Dakan
 Hon. Crocket Farnell
 Hon. Daniel Gallagher

Hon. Thomas Gallen
 Hon. John Gilbert
 Hon. Roland Gonzalez
 Hon. Richard Greco, Jr.
 Hon. Oliver Green
 Hon. Karl Grube

Hon. Perry Little
 Hon. Elvin Martinez
 Hon. Robert Michael
 Hon. Ralph Steinberg
 Hon. J. Tim Strickland
 Hon. David Seth Walker

EXPERT WITNESSES

| DESCRIPTION

Expert witnesses, appointed by the courts, are paid pursuant to Florida Statute. An expert witness is a person who, by reason of his or her special knowledge, skill, experience, training, or education, is qualified to express an opinion or give expert testimony as required by the court.

| SERVICE VOLUME

Competency Evaluation Invoices Processed	
Circuit Criminal	1,232
County Criminal	76
Family Court - Dependency	28
Family Court - Delinquency	312
Guardianship	132
Family Court /All Other	91
Total	1,871

GENERAL MAGISTRATES & HEARING OFFICERS

| DESCRIPTION

To leverage scarce judicial resources, and pursuant to Judicial Rules of Administration and Rules of Procedure, the Chief Judge may appoint magistrates and hearing officers to hear cases and make recommendations for judicial review.

Magistrates and hearing officers are quasi-judicial officers who conduct formal court hearings, take testimony and evaluate evidence. At the end of each hearing, he or she prepares a written report which contains recommendations as to what action the judge should take in the case. Either party may file written exceptions to reports within ten days. If no exceptions are filed, the court typically enters an order approving the recommendations.

The Chief Judge appoints a magistrate, pursuant to an administrative order, to hear and consider Baker Act and Marchman Act proceedings. These proceedings are related to involuntary placement for treatment based on a severe mental, emotional or behavioral disorder, or substance abuse. The Chief Judge also appoints magistrates, pursuant

to Florida Family Rules of Procedures, to hear and make recommendations on post-judgment family matters and specific prejudgment temporary relief family law matters. Magistrates also hear cases pursuant to Florida Rules of Juvenile Procedure related to dependency actions.

The Chief Judge appoints hearing officers for proceedings related under Title IV-D of the Social Security Act involving the establishment, modification and enforcement of support, foreign orders and determinations of arrears including those of assistance debt owed to the State. Additionally, hearing officers handle all civil traffic infractions, except those filed in conjunction with criminal traffic offenses or cases involving personal injury or death or cases transferred to a county judge pursuant to Florida Statutes.

General Magistrates and Hearing Officers serve at the pleasure of the Chief Judge of the circuit and perform their duties under the supervision of the administrative judge of their respective division.

GENERAL MAGISTRATES & HEARING OFFICERS

| SERVICE VOLUME

Child Support Cases	Establishment	Modification	Enforcement	Total
Cases Referred	4,322	1,542	7,249	13,113
Hearings Held	4,346	1,614	8,634	14,594
Recommended Orders Signed	4,349	1,612	8,328	14,289

- Establishment – cases without a previous court decision relating to child support matters
- Modification – cases with a previous court decision relating to child support matters in which there is a request to modify a child support amount
- Enforcement – cases with a request to enforce a previous judgment or decision

Probate, Guardianship & Mental Health | Main Hearing Statistics

Incapacity & Guardianship Final Hearing	104
Incapacity & Guardianship Trial (Significantly Contested)	27
Emergency Temporary Guardian	16
Guardian Advocate	33
Minor Guardianship	23
Misc. Post Establishment Guardianship	84
Suggestion of Capacity / Restoration	12
Order to Show Cause / Case Management / Status	34
Order to Produce or Appear	115
Baker Act with Full Hearing / Reports	155
Baker Act with Brief Report	1,384
Coverage of Marchman Act, Tuberculosis & Adult Protective	14
Total Hearing	2,001

Probate, Guardianship & Mental Health | Non-Hearing Statistics

Review & Proposed Orders on Guardian Fee Petitions	297
Review & Proposed Orders on Inventories, Accountings and Plans	3,065
Review of Court Monitor Reports	16
Conference Calls / Meeting	71
Other Case Reviews with Action Taken	98
Total	3,547

Total Hearing & Non-Hearing - 4,134



Judge Baumann relies on a Case Manager to monitor and trade statistical data to increase the flow rate of cases through the court to have cases reach permanency

COURT PROGRAMS

| GOAL

Develop and maintain model programs to assist with judicial responses when complex issues are presented involving children, elders, and families who are seeking alternatives to formal judicial processes or require connection to services designed to reduce recidivism, lower crime and rebuild lives among the courts' participants.

CASE MANAGEMENT UNIT

| TYPES OF CASES

- Dissolution of Marriage
- Temporary Legal Custody
- Name Changes
- Stepparent Adoptions
- Paternity
- Child Support and Alimony
- Visitation
- Emergency Motions
- Child Pick-Up Orders

| DESCRIPTION

The Case Management Unit assists the judges within the Unified Family Court by identifying families in the court system that have more than one case active in the unified divisions, monitoring the progress of cases from initiation to disposition, and providing referral services to families that need immediate assistance in one or more aspects of their lives. Case Management services are utilized in domestic relations divisions to focus on the pro se party, in dependency to provide assistance gathering information and providing coordination to increase the likelihood of meaningful hearings. These important services are in place with the ultimate goal of moving families, cases, and children through their often difficult court proceedings as smoothly and quickly as possible while preserving the integrity of the process.

| SERVICE VOLUME

Domestic Relations	
Attorney Filed Cases	4,189
Pro Se Filed Cases	4,193
Total Attorney & Pro Se	8,382
Total Cases Disposed	11,396
Total Cases Disposed 0 - 90 Days	3,487
% of Cases Disposed 0 - 90 Days	31%
Attorney Cases Disposed 0 - 90 Days	1,569
Pro Se Cases Disposed 0 - 90 Days	1,918
Total Attorney & Pro Se Cases Disposed 0 - 90 Days	3,487
% of Attorney Cases Disposed 0 - 90 Days	45%
% of Pro Se Cases Disposed 0 - 90 Days	55%

CASE MANAGEMENT

| PROCESS

The Case Management Unit is structured to serve specialized focus areas which include family law cases, dependency matters, and an independent living court designed to assist juveniles age 16 or older. The presiding judge in all of the specialized focus areas may also address domestic violence cases.

The focus of each specialized area of the Case Management Unit follows specific guidelines to ensure that cases are addressed in a timely manner.

New family law cases are automatically set for an initial case management conference within 90 days. At the initial case management conference, the parties inform the judge on the status of the case. The judges can determine at that hearing what needs to be done to advance the case and also identify high conflict cases. The case managers review and prepare all files prior to the hearing and they attend the hearings.

Family Court assists the judiciary with high conflict cases by coordinating family support services. These services raise awareness of the potential negative impact of divorce on children and reorient parents to focus on solutions and to act in their children's best interests.

In Dependency cases, the statutory mandate is to have every case reach permanency within one year of a child's removal from the home in which there have been allegations of abuse or neglect or when a child has been surrendered for adoption.

Dependency Case Management assists Dependency Division judges by attending hearings from the time children are sheltered until the end of the case. Case Managers research each case to identify possible cases for specialty divisions and unified divisions. Previous cases are researched relating to the parents, such as criminal, domestic violence and family law cases, which may have implications regarding the dependency case. Detailed notes are kept for the judges, and Case Managers are in constant communication with agencies such as the Office of the Attorney General and the Guardian Ad Litem to follow up regarding the outcome of the Judge's orders. Statistics are kept regarding meeting statutory requirements, the presence of required pleadings, and orders filed in the court file. All open cases are tracked until their disposition.

Dependency Case Management also receives and processes pro se motions filed by parents and caregivers after protective supervision is terminated and the case is closed. In 2008 alone, there were 205 pro se motions of this kind.

Independent Living Court assists dependent children as they prepare to exit the foster care system. Court hearings are set for reviews, case planning, and any issues or problems the teen is having. Independent Living Court encourages a focus on the future, including continuing education.

| SERVICE VOLUME

Dependency	
Shelters	508
Dependency Petitions	414
Non-Shelter Petitions	69
Opened Cases in 2008	483
Total Cases Tracked Since 2002	5,823

CASE MANAGEMENT UNIT

| FAMILY LAW ADVISORY GROUP (FLAG)

The Family Law Advisory Group was established by Chief Judge Manuel Menendez, Jr., in December 2001. The Family Law Advisory Group consists of court staff, judges, members of the bar, social service providers, local community leaders and other interested persons or organizations. FLAG

meets quarterly to enhance communication among stakeholders and to take advantage of resources within the community. Through the efforts of FLAG, the self-help services for pro se parties have been improved. The cross-over divisions are coordinating families' cases that have more than one active case in court at the same time; and the community is working together, has identified, and is focusing on some narrowed goals in Dependency.

OFFICE OF SOCIAL INVESTIGATION & STUDY

| MISSION STATEMENT

To provide the court with a written report which entails family history, facts, and observations through which the judges and attorneys can become educated about the family dynamics. To allow time share issues to be analyzed and determine what will most benefit and protect the best interest of the minor child and assist in determining placement.

| SERVICE VOLUME

New Cases - Orders Requesting Investigation	112
Total Amount Billed	\$118,250
Total Amount Received	\$106,190
Collection Rate	90%
Closed Cases	119

CHILDREN'S JUSTICE CENTER

| GOALS

- To promote a safe environment for child victims who have entered the judicial system due to alleged victimization
- To provide children and families with resources that can build and reinforce safe and protective factors
- To educate, train and increase collaboration among professionals, law enforcement and court personnel to ensure quality services to children



| MISSION STATEMENT

To serve the community by providing a neutral, child-friendly atmosphere for children who are exposed to an adult court system.

CHILDREN'S JUSTICE CENTER



Amanda Hevia & Trish Waterman of the Children's Justice Center celebrate the month of April as Child Abuse Prevention Month

| SERVICE VOLUME

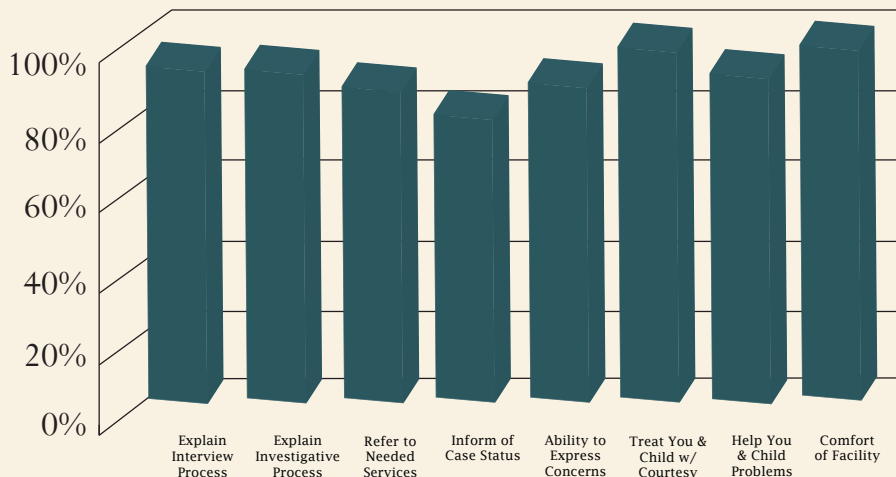
Forensic Interviews Completed	279
Visitations Completed	1,785
Tapes Released	232
Depositions Completed	293

| QUALITY INDICATORS

- Mary Lee's House continued to develop during 2008. Equipment and furniture were obtained. A grant was secured from the American Bar Assoc. for operation of a closed circuit testimony room at Mary Lee's House. Staffing, shared with the Visitation Program, includes 3 full time and 2 contractual full time positions. The CAC at Mary Lee's House offers state of the art technology for forensic interviews, depositions, and closed circuit testimony.
- The Visitation Program participated (worked) with the FSU Clearinghouse on Supervised Visitation Advisory Board, to create a recommendation of new minimum standards to the Florida Legislature.

| QUALITY INDICATORS

Satisfaction Survey of Caregivers of Participants in Forensic Interviews
Percentage that Answered 'Agree' or 'Strongly Agree'





IN 2008,
THE CHILDREN'S
ADVOCACY CENTER
CO-LOCATED SERVICES AT
MARY LEE'S HOUSE

DOMESTIC VIOLENCE

| MISSION STATEMENT

To promote public safety by providing a program to offer treatment to domestic violence offenders and their victims.

| APPROVED DV SERVICE PROVIDERS

14 Week Program

Brandon Psychiatric Association
Intervention Enterprises, Inc.
Joni Stewart, L.C.S.W.
Western Judicial Services
Robert Wright, Ph.D. & Associates

26 Week Program

Brandon Psychiatric Association
James A. Haley, Veteran's Hospital at
MacDill Airforce Base
Intervention Enterprises, Inc.
Joni Stewart, L.C.S.W.
Western Judicial Services
Robert Wright, Ph.D. & Associates

52 Week Program

Intervention Enterprises, Inc.
Joni Stewart, L.C.S.W.
Robert Wright, Ph.D. & Associates

| SERVICE VOLUME

Probation & Diversion Assessments Ordered	734
Probation & Diversion Successful Terminations	366

| QUALITY INDICATORS

Quotes from Anonymous Client Evaluation Forms

What I Learned...

"Life is short, take responsibility for your actions."

"Don't dwell on the other person's actions."

"Patience. Think before acting."

"I learned how to recognize and interrupt my behaviors which will lead me to using respectful action toward women."

"How to control my anger and take time-outs when getting angry."

"Not to blame others for my mistakes."

"At first nothing, then I began to realize some of the ways I had been controlling."

"I learned how to react without controlling in a calm and fair fashion."

What I Liked About The Program...

"I liked that we sat in a circle and my input was valued and criticized constructively."

"I liked that the other students would tell me what I didn't necessarily want to hear. It helped in my personal growth."

"At first I didn't like it. As the classes progressed I found out that it wasn't so bad. I learned a lot."

"It was very informative. All that I thought I knew was nothing compared to what I learned. I learned not only from the teachers, but from the students as well."



| MISSION STATEMENT

To provide community-based alternatives to formal court handling of juvenile offenders and their families; to provide timely intervention with meaningful and accessible sanctions, designed to address the needs of each participant and the well-being of the community.

| GOALS

- To acknowledge and compensate victims and the community for monetary losses and other damages and reinforce the concept of accountability and good citizenship
- To assist youths and their families in acting responsibly in the aftermath of an offense
- To protect youths by educating them about real life consequences that can follow risky behavior
- To improve school attendance and lower the number of disheartened youth
- To contribute to the prevention of juvenile crime and prevent recidivism in first-time offenders
- To reinforce the parents' authority within the family when it has been challenged and to offer the family this opportunity to revisit behavior and discipline guidelines
- To educate and mentor middle and high school student volunteers regarding citizenship and the court process through Teen Court hearings and training
- To help identify those youth requiring intensive mental health or criminal justice interventions



Juveniles paint over graffiti as part of their restitution

JUVENILE DIVERSIONARY PROGRAMS

| SERVICE VOLUME

Cases Referred	
Juvenile Arbitration	646
Teen Court	330
Neighborhood Accountability Boards	367
Pre File Walker Plan (sexual misconduct)	49
Civil Citation Cases	132
Truancy (Hillsborough Co. Schools)	75
Shock Education	113

Sanctions Completed by Youth / Family	
Substance Evaluations / Treatment	128
Random Drug Screening	101
Domestic Violence Program	46
Individual / Family Counseling	164
Anger Management	30
Restitution Collected	\$16,115
Service Hours Completed	9,727

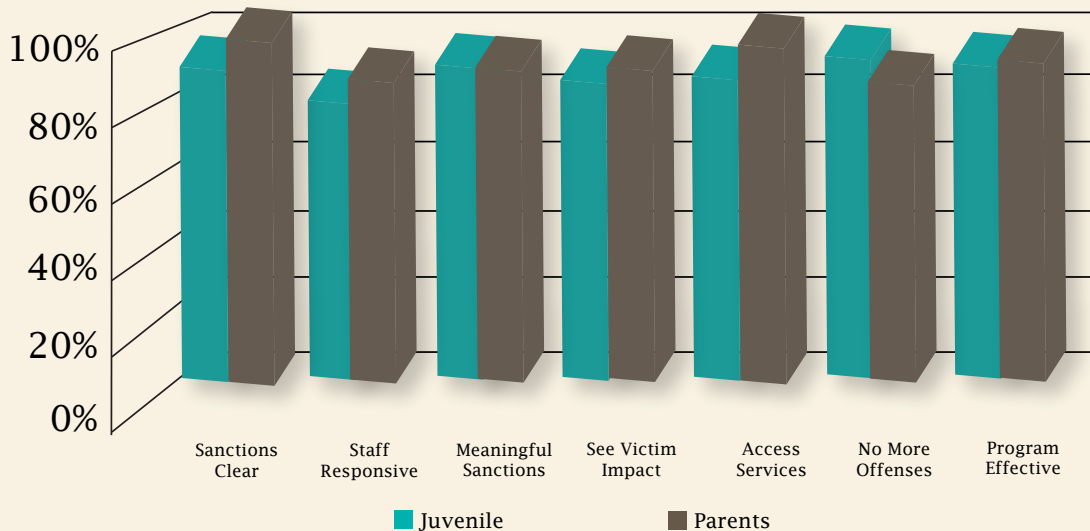
Shock Education Referrals	
Graduated	81%
Failed	19%

| QUALITY INDICATORS

Lowry Park Zoo Project | JDP supervised youth work behind the scenes inside the zoo, learn about the animals, and interact with the public.

22 Squared Tour | Youth visit an advertising agency run by young people for an opportunity to learn about a job market in which creativity is key.

Client Satisfaction Survey
Percentage that Answered 'Agree' or 'Strongly Agree'





81% OF
SHOCK EDUCATION
STUDENTS
SUCCESSFULLY
COMPLETED THE
6 - WEEK PROGRAM

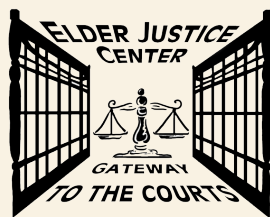


Residents of DACCO speak to a group of juveniles enrolled in the SHOCK Education Program. During this two hour class, the women discuss how their lives were affected by drugs, violence, death, sex and family issues. SHOCK Education students are encouraged to see how their lives could end up - through the experiences of the women.

ELDER JUSTICE CENTER



Gina Vittone, Victim Advocate / Court Counselor and Jason George, Court Counselor of the Elder Justice Center provided valuable information to seniors at the two-day Senior Expo



| MISSION STATEMENT

To serve as a court and community resource on aging, elder abuse and guardianship and connect the senior citizens of Hillsborough County to all of the services and protections that may be available to them.

| SERVICE VOLUME

Victim & Referral Cases	371
Guardianship Reviews	3,378
Attendance at Educational Presentations	3,744

| GOALS

- To educate, support and assist elders throughout the court process through a centralized program
- To provide court-connected and non-court connected case management services
- To assess any other needs of seniors involved in court processes and make appropriate referrals to available agencies and resources
- To provide information and referral services to the public, on both the group and individual levels
- To review guardianship reports filed in regard to each ward of the Court, as to their person and/or property, and provide court monitor services as needed

ELDER JUSTICE CENTER

| QUALITY INDICATORS

- EJC increased the number of times that it taught the Family Guardianship Class at Hillsborough Community College, from four times a year to six.
- In February 2008, EJC staff helped organize and host a courthouse training for professionals involved in the evaluation of alleged incapacitated adults. The training was offered, via video teleconference, to all judicial circuits in Florida's State Courts System.
- EJC conducted community awareness presentations and participated in other community events relating to issues of aging, elder abuse and guardianship throughout the year. Events ranged from the Senior Expo at the State Fairgrounds in January, to the Guardianship Town Hall Meeting in December, with EJC obtaining continuing education credits for each of the professional guardians in attendance.
- In April, Hillsborough County's Public Guardian, Aging Solutions, Inc., had their annual benefit, Steppin ForWard, at which staff of the Elder Justice Center were recognized for their hard work on the 2007 annual holiday gift drive, Elves for Elders, and were presented a plaque in appreciation.
- EJC underwent a multi-day site visit as part of its participation in a research study funded by the National Institute of Justice. EJC is one of five existing court-focused elder abuse initiatives being evaluated. Researchers also spent a day reviewing court files and EJC Court Monitor Reports.
- The 2008 Elves for Elders gift drive (EJC and Aging Solutions) was the most successful ever, despite these harsh economic times. The fundraising effort brought in cash donations of over \$12,000, and ensuring that all of the County's indigent wards received gifts.

MEDIATION & DIVERSION SERVICES



John Allen, Joanne Allen & Lorraine Lundy celebrate at Mediation's 30th Anniversary luncheon



| MISSION STATEMENT

To provide high quality, professional mediation services for Hillsborough County disputants, at a reasonable cost, in a cordial and comfortable environment. To serve the court and the community in the resolution of disputes in a timely and efficient manner, and to instill confidence and satisfaction in all those we serve.

MEDIATION & DIVERSION SERVICES

| SERVICE VOLUME

Total Mediations	
Referrals	9,426
Hearings	5,507
Settled	2,762
Percentage Resolved	50%

Community	
Referrals	519
Hearings	43
Settled	26
Percentage Resolved	60%

Circuit Civil	
Referrals	138
Hearings	95
Settled	38
Percentage Resolved	40%

Southshore Community Justice Center	
Referrals	127
Hearings	28
Settled	22
Percentage Resolved	79%

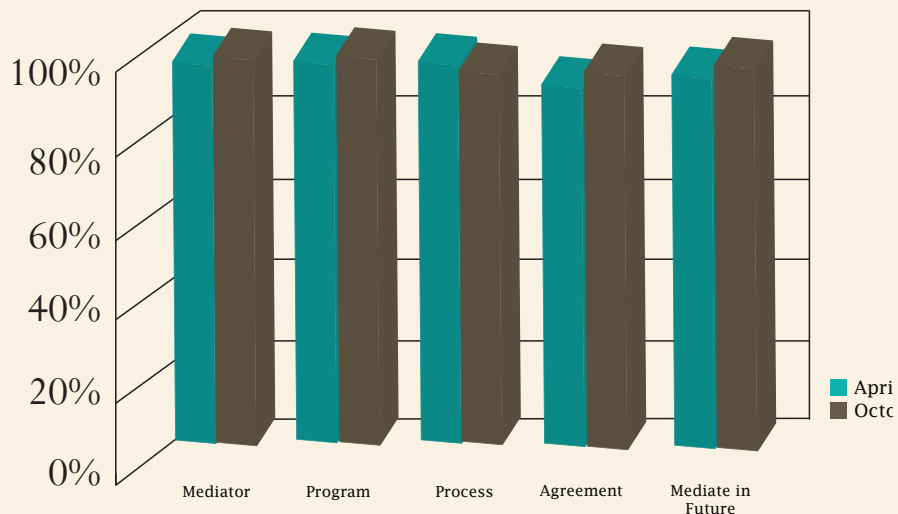
Family	
Referrals	4,458
Hearings	2,710
Settled	1,522
Percentage Resolved	56%

Juvenile Restitution	
Referrals	112
Hearings	42
Settled	28
Percentage Resolved	67%

County	
Referrals	3,992
Hearings	2,577
Settled	1,124
Percentage Resolved	44%

| QUALITY INDICATORS

Client Satisfaction Survey
Percentage that Answered 'Agree' or 'Strongly Agree'





COMMUNITY

CONNECTION 13th

Compassion
Guidance
Support
Council
Advocate
Foundation
Professional
Champion
Resolution
Justice
Service
Community



Hillsborough County Sheriff David Gee receives the 2008 Chief Judge's Award for outstanding effort and commitment to the court, presented by Chief Judge Manual Menendez



Judge Nazaretian welcomes a group of students

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Diversity
Informativ
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Judge Foster welcomes a student from the Cambridge Christian Academy during a court tour



The *Justice Files FLA* television show provides a window into the 13th Judicial Court system, delivering programming that both informs and entertains. During this taping, Wes Cull of Facilities stands in as an inmate while a bailiff handcuffs him.



Allison & Dorthea Edgecomb during the ceremony unveiling the George Edgecomb sculpture which adorns the Edgecomb lobby

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Jennifer Branch and Sean Cadigan of the Elder Justice Center proudly show off some of the holiday gifts donated to the EJC during their annual 'Elves for Elders' gift drive



A tour group watches Judge Heinrich from the gallery

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LEADERSHIP
BRANDON
CHAMBER
Joe Cain

Judge Fuente speaks with a member of Leadership Brandon (a project of the Greater Brandon Chamber of Commerce). Leadership Brandon educates members and empowers them to assume key roles within the community.

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Chief Judge Manuel Menendez cuts the ribbon to signify the opening of Mary Lee's House on October 29, 2008



Judge Moody speaks to a group of students on a courthouse tour

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Executive Producer, Angie Smith (left) and Associate Producer, Henry Ajo (right) set the stage for a field shoot for an episode of the Justice Files FLA at Tropicana Stadium for a package entitled "My Life and the Law" featuring General Magistrate, Joan Montagano.

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Life long commitments are made during adoption day

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Judge Stoddard spends some time in a holding cell with students from Booker T. Washington Elementary School



Judge Perry welcomes students up to the bench during a court tour



Judge Rice welcomes a group of Girl Scouts to her chambers during a court tour



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